

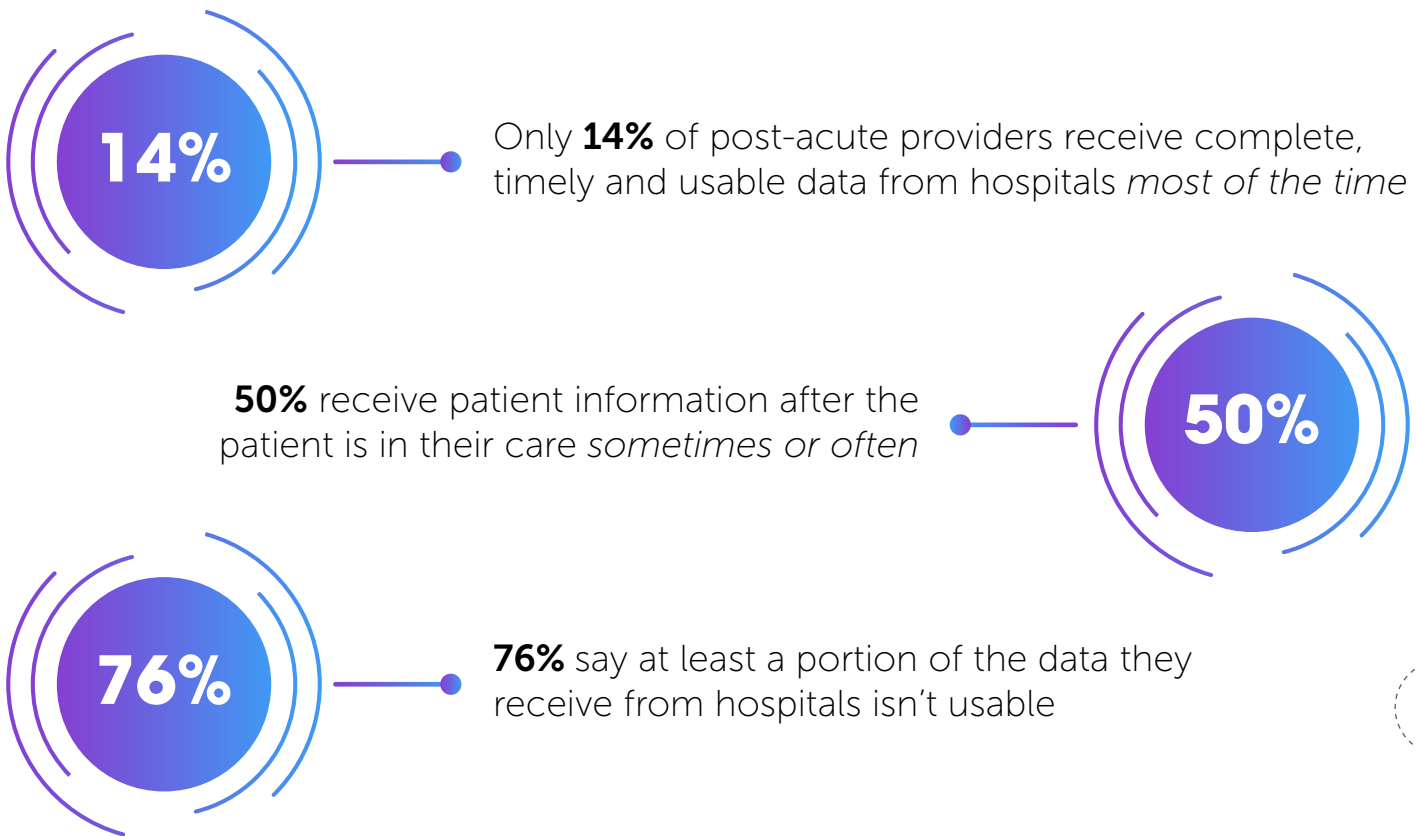
## 3 Ways to Eliminate Communication Breakdowns in Post-Acute Care

Enabling access to data during a patient's transition to post-acute care improves health outcomes and experiences. The key to success: **a tech-smart approach.**



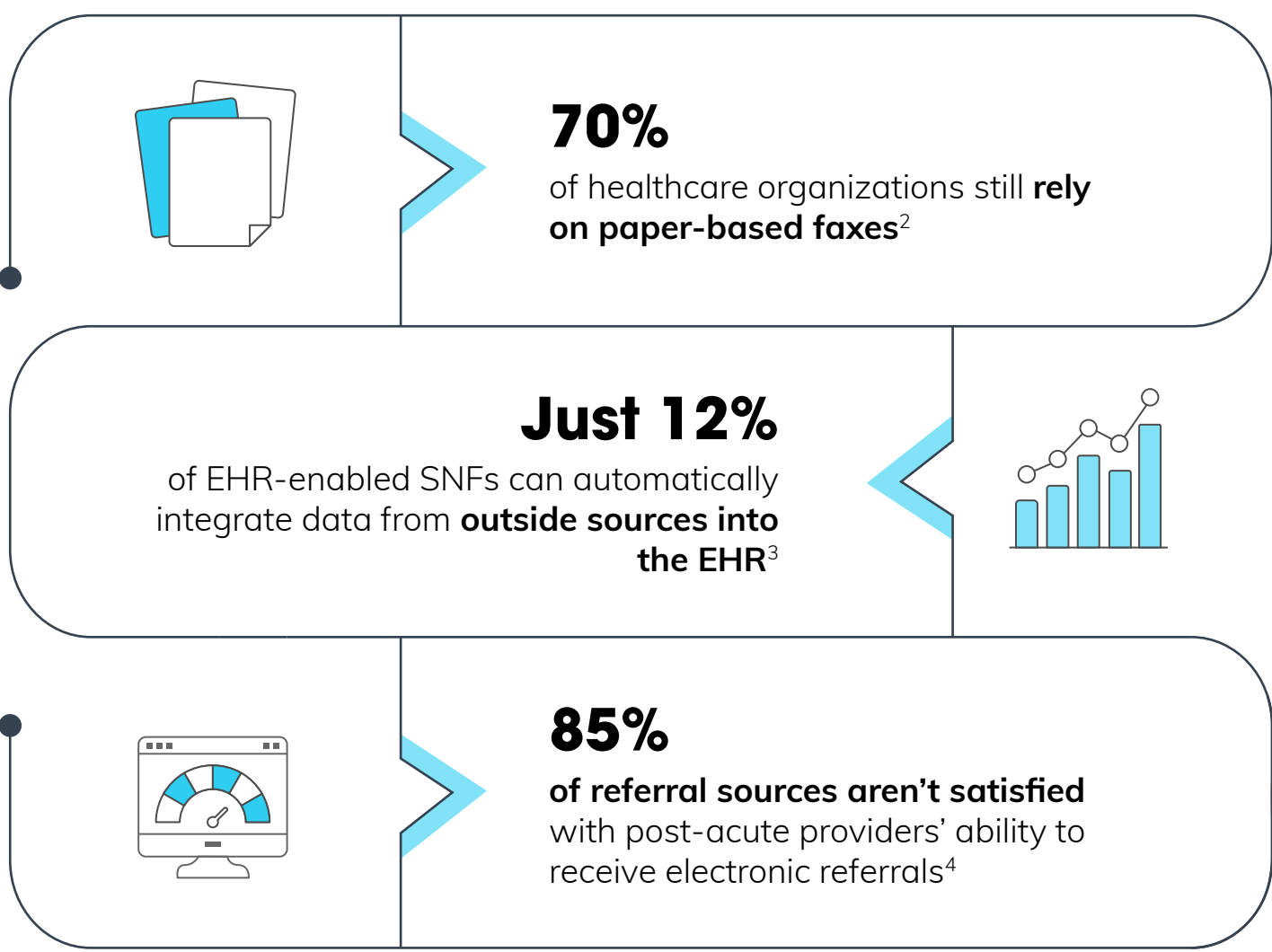
### Data-Sharing Breakdowns Stall Post-Acute Care

A survey of skilled nursing facilities found<sup>1</sup>:



When this happens, patients don't get the care they need—including pain relief—when they need it. **This creates emotional turmoil for patients and families.** It also puts referrals at risk.

### Pinpointing Top Data-Sharing Breakdowns



### It's Time to Lean into a Tech-Enabled Approach

Putting the right information into post-acute caregivers' hands quickly strengthens outcomes in care, improves the patient experience and increases revenue. Here's how to get there.

#### Use AI technology to transform unstructured data into actionable intelligence to enable faster care.

Too often, the data post-acute providers need is trapped in unstructured digital faxes. A digital fax document is essentially a pdf, which requires processing before it can be used by a clinician. Natural Language Processing (NLP) and Artificial Intelligence (AI) technology can turn the unstructured data from digital faxes into structured data for easy interpretation. An AI-powered digital fax can flag specific data points for action, and when used in combination with a powerful integration engine, it can move patient data into EHR workflows. The best solutions even detect patterns in patients' health and alert the staff accordingly.

1

#### Speed time-to-treatment with digital signature functionality.

Leading providers rely on electronic signature solutions to facilitate more rapid admissions and treatment. Such solutions significantly reduce administrative workload for staff—critical in an era of clinician frustration and increased burnout.

2

#### Streamline prior authorization and referral response with NLP and AI.

NLP and AI technology automatically sorts and organizes key information in inbound faxes and scans faxes for key terms, like "urgent." When these terms are detected—even in handwritten form—this data can be automatically directed to the right team members for response. This speeds access to care.

3

Ready to explore a high-tech approach to post-acute data sharing?

Let's start a conversation.  
**Contact us today.**

866-804-1234 · learn@consensus.com

**Footnotes:**

1. <https://bit.ly/3GpxJOq>  
2. <https://bit.ly/3zGzbbC>

3. <https://bit.ly/3zGzbbC>  
4. <https://bit.ly/3UfcEfr>